We would like to inform you of Europe’s smallest personal safety alarm with 24 hour backup and response at the touch of a button. As an approved Business Associate of Skyguard we are able to administer the setup of the system to provide your employees with the perfect solution for lone worker protection.

From just £9.95 per month we believe this is a product you should consider and would welcome the opportunity to provide a demonstration.

Should this be of interest, please call us on 0845 880 1760.

The following features are included in the MySOS Emergency service package:

24 hour emergency response
Using palm-sized personal safety alarms, specifically and exclusively developed by Skyguard, fitted with the latest mobile phone and GPS technology, a call for help is just one button away. Each of our alarms is fully certified and audited to BS 8484 (code of practice for the provision of lone worker devices) and accredited to the Association of Chief Police Officer’s (ACPO) coveted ‘Secured by Design’ accolade. Our GEMshield device includes ‘Man-down’ technology, whilst our MySOS alarm is the smallest personal alarm in Europe, making personal safety even more discrete.

Simple alarm activation
The alarm is activated by simply holding down the large central "SOS" button for a few seconds.

Alarm transmission
On activating the SOS alarm button, the MySOS personal alarm sends its location by GPRS (additional roaming SIM charges may apply) to Skyguard’s IMC, so the Controllers will know exactly where the alarm is coming from. A two-way voice call is then initiated* with the Skyguard Controller who will follow the personalised emergency procedures you provided us, and if appropriate, they will summon the emergency services or be directed to a National Response Service and contact your employer.

* Controllers will listen in to find out what is happening in the user’s vicinity. If it’s safe to speak, they’ll do so. If it’s not safe to speak, don’t worry... you don’t need to say a word – we’ll send assistance if appropriate.

One or two-way audio
Two-way audio allows you to speak to a Skyguard Controller when raising an alarm or to one of your nominated mobile phone numbers at the touch of a button. The microphone is sensitive up to two metres.
Mobile phone position request
A feature unique to Skyguard’s MySOS allows you to request the device's position by simply sending it an SMS text message. A reply with a web link to a map with the device's position will be sent, which can be viewed on an internet-enabled mobile phone or computer.

Position reports
Position reports will record the personal safety device’s location at a specific date and time and can be sent automatically at regular intervals or manually whenever needed, at the touch of a button. The user’s location can be viewed on an online map at Skyguard's secure Customer Service Centre portal.

Compact design
Weighing only 40 grams, the compact and lightweight design of the MySOS personal safety device makes it convenient to use in everyday situations. It can be worn around the neck as a pendant, attached to a key ring, a belt using the optional holster accessory or even an identity badge holder.

Secured by Design certification
The MySOS is one of the few devices in the industry to be certified by ACPO's coveted "Secured by Design"; an initiative which guarantees national police approval of a product through meeting the highest security standards in its design.

Speed dial
The MySOS features a button which can be programmed with a phone number of your choosing. This allows the user to call a nominated contact, using the device as a mobile phone.

Voice memo (Amber Alert)
This feature enables you to leave voice messages specific to your situation, such as who you are meeting and how long you’ll expect to be, which could provide vital additional information in an emergency. The message is immediately available to Skyguard Controllers if an alarm is activated.

Status LEDs
The Status LEDs display information showing you exactly what the device is doing. Indicators include GPS availability, GSM connection and low battery warning.

Customer Service Centre
Individual and Administrator access to the online Customer Service Centre (CSC), enables the user or Account Administrator to securely update and maintain your account details and personal information, in real-time, 24/7. This means the information is immediately available to Controllers if the alarm is activated. The CSC also allows you to create bespoke alarm escalation procedures depending on your organisation’s specific requirements.

Recording
All calls and actions are digitally recorded on secure servers within our IMC, should they be needed as legal evidence. Skyguard’s audio recordings have led to numerous successful prosecutions.
Inclusive emergency calls
Inclusive in your service subscription are unlimited emergency alarm calls to Skyguard’s IMC and 5 minutes worth of voice memo (Amber Alert), speed dial and test alarm calls per month, should you require them.

Exclusive to Skyguard
The MySOS personal safety device has been exclusively developed by Skyguard. Two years of continual development and rigorous testing to the highest standards ensures the MySOS is the perfect lone worker protection solution. The MySOS is unique to Skyguard and can only be purchased directly or via approved Business Associates.

What’s in the box?
Upon delivery you will receive the following within your package:

- MySOS device fitted with a standard contract or Roaming SIM card
- Two lanyards
- User guide
- USB mains charger
- Mini user guide keyring
- A car charger, holster and ID badge holder are available to purchase separately